



WHEN YOU NEED A RIDE TO...

Medical & Dental Appointments, The Hospital (Non-emergency), Pharmacies, Shopping Centers, Grocery Stores, Banks, Social Outings, Many Other Places

HOW TO SCHEDULE A RIDE...

To schedule a trip, call 770-288-7433 between 7:00 a.m. and 12:00 p.m. Monday through Friday. Henry County Transit will attempt to accommodate all callers for the times they request. During peak times (6:00 a.m. to 9:30 a.m. and 1:30 p.m. – 4:00 p.m.) the system may be at or near capacity, and trips scheduled during off peak times (9:30 a.m. to 1:30 p.m.) have the most seating capacity available. Reservations are to be made no more than 7 days in advance up to the day before by 12:00 p.m. if available.

This is a curb-to-curb service.

Next day reservations cannot be accepted after 2:30 p.m.



(770) 288-RIDE (7433)



HENRY COUNTY TRANSIT
530 Industrial Blvd.
McDonough, GA 30253
(770) 288-7433
www.henrycounty-ga.org/Transit

**Henry County Transit
(770) 288-RIDE (7433)**



**Services Available for all
Henry County Residents
Monday - Friday
6 a.m. - 6 p.m.**

Providing convenient, affordable, curb-to-curb transportation for all Henry County Residents

FARES

Transportation is provided **curb-to-curb**

Reservations are to be made no more than 7 days in advance up to the day before by 12:00 pm if available.

- **Under 60 years of age: \$4**
- **60 & Older: \$2**
- Rider fares are paid per person, per stop.
- Rider fare is to be paid when passengers board the Transit vehicle.
- Exact change is required. **Drivers do not carry change.**
- We accept cash and checks. Riders will be charged \$25 for returned checks and will not be permitted to ride until the fee is paid.
- Drivers are only required to wait five minutes for a passenger. Failure to show (no-show) will be charged full fare. Riders with (3) consecutive no-shows will be suspended from ridership for a (30) day period. And may result in the denial of future public transportation services.
- Cancellations should be made at least 24 hours in advance.
- Cancellations made less than 30 minutes of your scheduled arrival time will be considered a no-show.

CONDUCT & RESPONSIBILITIES

- Eating, drinking, and smoking are prohibited on Transit vehicles.
- Any disruptive, abusive, or indecent behavior by the passenger toward the driver, other passengers, or office staff may result in the denial of future services.
- Passengers who have children requiring car seats must provide their own car seat.
- Passengers under the age of 16 must be accompanied by a guardian.
- All passengers are required to wear seatbelts at all times.
- No more than two packages will be allowed on the bus. The maximum combined weight of packages cannot exceed (25) pounds.
- All packages/items must be secured.
- Drivers are not allowed to assist with packages beyond the curb.
- HCT does not operate in private residential driveways.
- A reasonable accommodation may be requested on a case by case basis in writing if service is needed beyond the driveway. Reasonable accommodation forms are available on the Henry County Transit portal.

ACCESSIBLE SERVICE

- Wheelchair and mobility device accessible.
- When you call to schedule your trip, please let the operator know of any assistance you may need with boarding or disembarking from the vehicle.
- Wheelchair and mobility device assessments are strongly encouraged to ensure the safety of all riders. • Riders with disabilities may be accompanied by an attendant or escort free of charge.
- Additional companions will be charged regular fee.
- Service animals are welcome.
- Henry County Transit is committed to ensuring that no person is excluded from participating in or denied the benefits of its transit service on the basis of race, color, national origin, sex, age, disability, or socio-economic status.



(770) 288-RIDE (7433)
Monday - Friday, Excluding Holidays
6 a.m. - 6 p.m.